



SKY MATRIX

FLY INFORMED

Installation Guide

iPhone · iPad · Android

Version 1.2 · build 2026-09-03-batch162 · September 2026

FOR REFERENCE ONLY — NOT FOR OPERATIONAL USE

The official hard-copy OFP must be used for flight operations. Individual use only.

Start here

Sky Matrix takes about two minutes to install. Find your device below and follow only that section.

If you see this	What it means, and what to do
iPhone or iPad	Go to section 1 . Sky Matrix installs from Safari , not the App Store. There is no App Store app to search for — if you go looking for one you will not find it.
Android phone or tablet	Go to section 2 for the Android app (recommended), or section 3 to use it from Chrome without installing an app.
Laptop or desktop	Nothing to install. Open skymatrix.biz/app.html in any modern browser and sign in.

You need your access code either way

Installing does not sign you in. Have ready the **email address** you subscribed with, or started your trial with. If you already use Sky Matrix on another device, read **section 4** before you start — it will save you a support email.

1. iPhone and iPad

It must be Safari

Add to Home Screen only exists in Safari. If you open the site in Chrome, Firefox or Edge on an iPhone or iPad, the option is simply not in the menu — that is Apple's restriction, not a fault. This is the single most common reason people get stuck.



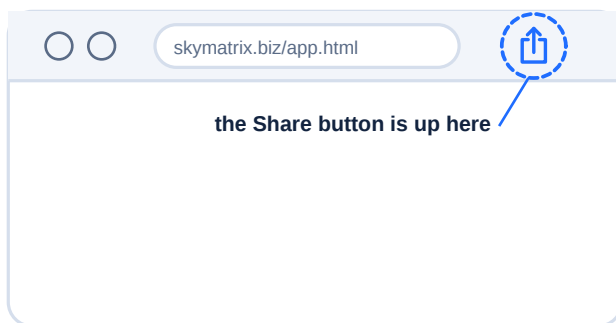
1 Open Safari and go to the app

Type **skymatrix.biz/app.html** into the address bar. Wait for the Sky Matrix screen to appear before going on.

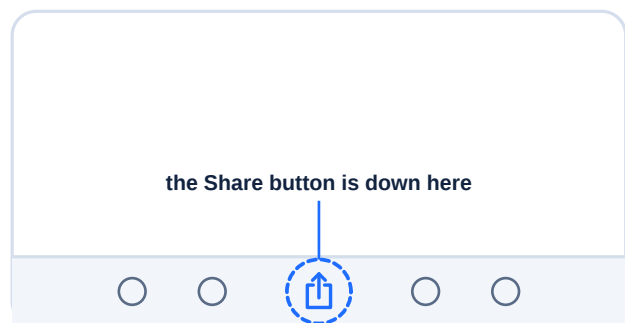


2 Tap the Share button

It is the **square with an arrow pointing up**. On an **iPhone** it is in the bar at the **bottom** of the screen. On an **iPad** it is at the **top**, to the right of the address bar.



iPad — Share is at the TOP



iPhone — Share is at the BOTTOM



3 Choose "Add to Home Screen"

The share sheet slides up. **Scroll the list down** — it is usually below the row of apps, past Copy and Add to Bookmarks. Tap **Add to Home Screen**.



4 Tap Add, then open it from the Home Screen

You can rename it first if you like. Tap **Add** (top right). The Sky Matrix icon appears on your Home Screen. **From now on, open it from that icon**, not from Safari.

Now read section 4 before signing in

If you had already started a trial or subscribed **in Safari** on this same device, the Home Screen app starts out as a **separate** app as far as iOS is concerned, and your existing code will be refused. This is normal and takes one tap to fix — section 4 explains it.

2. Android — installing the app

Sky Matrix for Android is a signed app you download from our own site rather than from the Play Store. Your phone will ask you to confirm that once; after that it installs and updates like any other app.



1 Download the app

On the phone or tablet itself, open **skymatrix.biz** and tap **Android App**. If the browser warns you that this type of file can harm your device, choose **Download anyway** — it is asking because the file did not come from the Play Store.



2 Allow your browser to install apps — once

Tap the downloaded file. Android says the browser is **not allowed to install unknown apps**. Tap **Settings**, turn on **Allow from this source**, then press Back. You only ever do this once, and you can turn it off again afterwards.



3 Install and open

Tap **Install**, then **Open**. If Play Protect offers to scan the app, let it — it will pass. Sky Matrix now appears in your app drawer like any other app.



4 Optional: check it is genuinely ours

If you want to be certain the file was not tampered with in transit, compare its **SHA-256 checksum** with the one published on our **Privacy & Security** page. They must match exactly.

SHA - 256 **7023ebe01e1960f4e3f958ac632ba457**
 95e6571e884838b671f67e0540d92d89

Checked on skymatrix.biz/privacy.html. If the two do not match, do not install it — tell us at support@skymatrix.biz.

Why it is not on the Play Store

Sky Matrix is sold directly, to a small professional audience. Installing from our own site is why you can be given a fix the same day it is written, rather than waiting on a store review. The app is **signed with our own certificate**, so your device can prove every future update genuinely came from us.

3. Android — without installing an app

If you would rather not install anything, Chrome can put Sky Matrix on your Home screen as a web app. It behaves almost identically.



1 Open the Chrome menu

Go to **skymatrix.biz/app.html** in Chrome, then tap the **three dots** at the top right.



2 Tap "Install app" or "Add to Home screen"

The wording depends on your Android version — both do the same thing. Confirm, and the icon appears on your Home screen.

The one thing you lose: an installed Android app can be handed a flight plan or a crew handover file directly from another app's share menu. The web app cannot always do that.

4. Signing in — and the one thing that catches people out

When Sky Matrix opens for the first time you land on the access screen. What you do next depends on whether this is your first ever device.

If you are completely new

- Enter your email and tap **Start my free 10-day trial**.
- We email you a 6-digit code to prove the address is yours. Enter it, and your access code is issued and activated for you — you do not need to paste anything.

If you already use Sky Matrix — including on this same device

Tap "I already have Sky Matrix" — do not start a second trial

It is the **first button** on the access screen. Enter your email, then the 6-digit code we send you, and your original Device ID and access code are put back automatically.

Why this matters on iPad. When you add Sky Matrix to the Home Screen, iOS treats the Home Screen app and Safari as **two separate apps with separate storage**. The Home Screen app therefore starts with a brand-new Device ID, and your access code — which is locked to the original one — is refused. Nothing has gone wrong and you have not lost anything.

- **Do** tap **I already have Sky Matrix**. It restores the original Device ID, so you keep your subscription and both device slots.
- **Do not** tap Start my free trial again. That creates a second identity for the same physical tablet and uses up one of the two devices your subscription covers.

The same applies after reinstalling the app, or after clearing website data.

Then set up the device

- **Set a PIN** (6 to 8 digits), and Face ID or fingerprint if offered. You will not be asked for it again while you are using the app, or within 60 minutes of last using it.
- **Your details** — name, position, airline and aircraft. These personalise your announcements.
- **Name this device**, for example "Mike iPad", so you can tell your two devices apart.

One subscription, two devices

Typically your iPad and your phone. Install on the second device exactly the same way, and use **I already have Sky Matrix** there too.

5. Keeping it up to date

- **You do not have to do anything.** Sky Matrix updates itself. Close it fully and reopen it to pick up the newest version.
- **This is true of the Android app as well.** It is a thin wrapper around the same live app, so a fix reaches it without reinstalling anything. You only need to download the app again if we specifically tell you to — which is rare, and only for changes Android itself requires.
- **Check what you are running** on the PIN screen: it shows the version and the exact build, for example **Sky Matrix v1.2 · build 2026-09-03-batch162**. If you report a problem, quote that build number — it is the first thing we check.

6. If something does not work

If you see this	What it means, and what to do
There is no Add to Home Screen in the menu	You are not in Safari. Chrome, Firefox and Edge on iOS do not offer it. Open the same address in Safari and try again.
My access code is refused after adding it to the Home Screen	Expected — the Home Screen app has its own storage and its own Device ID. Tap I already have Sky Matrix on the access screen and confirm by email. See section 4.
I cannot find the file I downloaded on Android	Open your Files or My Files app and look in Downloads , or pull down the notification shade and tap the completed download.
Android says App not installed	Usually an older copy is still on the device. Settings → Apps → menu → Show system apps , search for Sky Matrix and remove what you find. Check Secure Folder too if your phone has one.
Play Protect warns me about the app	Normal for any app installed outside the Play Store. Choose to install anyway, and verify the checksum in section 2 if you want certainty.
The app opens but nothing loads	The first run needs internet to check your licence. After that most of it works offline. Check you are not on a captive Wi-Fi portal that has not been signed into.
I have used up both devices and need to move one	Email support@skymatrix.biz from the address on the subscription and we will free the slot. Do not start a second subscription.

Still stuck?

Email support@skymatrix.biz. Tell us the device (iPad, iPhone, Android), what you tapped, and the **build number** from the PIN screen if you can get that far. A screenshot is worth a paragraph.